

## Injury Management

UNIT STANDARD: 18411

### Outline

Develop an understanding of injury management principles which can be used to underpin effective policies, procedures, and resourcing.

Effective injury management is a coordinated process to help workers to recover from injury in the shortest possible timeframe. The goal is for injured workers to return to their pre-injury state as early as possible.

This course has been designed for:

- 👤 Employees at supervisory and management level.
- 👤 Staff involved in the claims and injury management process.
- 👤 Employers who are in the ACC Partnership Programme or Workplace Safety Management Practices will also benefit through better audit results.

### Objectives

On successful completion, students will be able to:

- + Describe why injuries need to be managed and the role of the representative in injury management.
- + Provide an overview of the Accident Compensation Act.
- + Explain early reporting and intervention requirements.
- + Identify employee and employer responsibilities under the ACC partnership programme.
- + Describe the claim lodgement process and requirements for a rehabilitation plan.
- + Complete exercises to gain familiarity with interpreting requirements.
- + Encourage your employer to provide alternative duties.
- + Identify the range of physical, emotional, financial, and social costs of incidents.
- + Describe what injury costs can be covered under ACC.
- + Help prevent injury, work-related injury claims, and rehabilitation costs.

- 🏠 Inhouse
- 👥 Public
- 🗨️ Face to face
- 💻 Online

### ASSESSMENT:

This course has one assessment.

**DURATION:** 1 day  
**CLASS SIZE:** Maximum 16