

## ICAM Governance

UNIT STANDARD: N/A

### Outline

*For ICAM investigations to be truly effective there must be informed support from a senior level and a willingness to review, accept, and apply challenging recommendations. If you're a director or senior manager of an organisation that uses ICAM investigations, you should understand the ICAM methodology and how recommendations are gained from it.*

*This course provides knowledge and understanding of ICAM principles and processes and discusses key organisational management perspectives.*

The course has been designed for:

-  Directors.
-  Senior Managers.
-  Senior H&S professionals who review and approve recommendations and actions.

Your organisation will already be practicing ICAM investigations, and you'll be responsible for commissioning investigations and /or receiving investigation reports.

-  **Inhouse**
-  **Face to face**
-  **Tailorable**

### Prerequisites

There are no prerequisites for this course, but it is preferable for candidates to have some general knowledge of incident investigations.

### Objectives

On successful completion, students will be able to:

- + Understand why ICAM is important and its long-term benefits.
- + Know ICAM principles and the concepts of multiple causation and root cause analysis.
- + Understand organisational and human factors and their role in incident investigation.
- + Understand responsibility, accountability, and organisational learning.
- + Understand legal privilege — investigation findings and confidentiality.
- + Know the key components of effective ICAM governance.

CLASS SIZE: Maximum 16

DURATION: ½ day