



## ICAM Awareness

UNIT STANDARD: N/A

### Outline

*This course will help you understand and apply the ICAM (Incident Cause Analysis Method) root cause investigation methodology. This course will build the first responder's understanding thus increasing the effectiveness of the investigation outcomes.*

*While line managers and supervisors may not be involved in carrying out the investigation, they still need a clear understanding of the process and their obligations in terms of securing the scene, providing evidence as required, and understanding corrective actions.*

---

This course has been designed for:

-  Line managers.
-  Supervisors.
-  Anyone who is likely to be the first from the management team to an incident scene.
-  Anyone who requires an awareness of the ICAM process.

### Prerequisites

There are no prerequisites for this course, but we prefer candidates to have some general knowledge and experience of incident investigation.

### Objectives

On successful completion, students will be able to:

-  Understand the investigation process from initial response to report sign off.
-  Know the ICAM principles and the concepts of multiple causation and root cause analysis.
-  Understand organisational and human factors and their role in incident investigation.

 **Inhouse**

 **Face to face**

 **Online**

 **Tailorable**

**CLASS SIZE:** Maximum 16

**DURATION:** 1 day